



### HallKeen Coronavirus (COVID-19) Update 3/26/2020:

As we all navigate the fluid situation and changes brought on by the Coronavirus (COVID-19), we want to reassure you all HallKeen assisted living communities take the safety and health of our residents and associates as our top priority.

We are communicating with and receiving updates from: local, state, and federal government health agencies on any changes to operating policy, regulatory guidance and general community directives.

We have had to restrict all visitors to all HallKeen communities until further notice. We have been directed to allow only outside emergency services, essential healthcare providers, hospice or hospice related services, essential private duty caregivers, and life-safety-related vendors to enter our communities. All people entering our communities for any reason will be screened before entry. If you believe your visit falls within these limitations, please contact the Executive Director first before coming.

We are actively facilitating virtual communications between residents and families through the use of FaceTime, Google Duo and other video communication methods.

We continue to monitor new developments and evaluate precautions daily and we are committed to protecting our residents and staff. As regulatory and policy directives evolve, we want to reassure our residents and families we will communicate changes to the best of our ability and remain focused on maintaining quality of life, engagement-- to the extent allowed, and safety.

In combination with these restrictions and in-house precautions that we have already implemented, we hope to minimize the risk of COVID-19 within our community. We truly appreciate your cooperation and understanding during this time. We will provide future updates on this website, but you may also call the communities with any questions.

Please visit [www.HallKeen.com](http://www.HallKeen.com) for additional updates. Additional resources include the [CDC](#), [Massachusetts EOEA](#), [Rhode Island DPH](#), [New Hampshire DHHS](#), and the [Vermont DPH](#).

Thank you for your patience, your understanding and your trust during these challenging times.

Brigham House	617-923-7779	Prospect House	781-853-0005
Corcoran House	978-365-3600	River Mills	413-531-0995
Forestview Manor	603-279-3121	Sunapee Cove	603.763.0566
Heywood Wakefield Commons	978-632-8292	Susan Bailis	617-247-1010
The Highlands on the East Side	401-654-5259	Windrose at Weymouth	781-331-5555
Maple Ridge Memory Care	802-872-4701	Windrose at Woburn	781-935-3333